

WiTalk9 X Remote Firmware Update Guide

Important Firmware Update Notes

- Please download the correct firmware according to your product model and device role.
- **WiTalk9 X headsets support both USB wired updates and Saramonic App OTA updates.**
- During WiTalk9 X USB wired update process, do not unplug the USB cable, close the update tool, or force restart the device.
- The mobile app for firmware updates is the Saramonic App, not the Saramonic System App.
- Please keep the firmware file name exactly the same as the official version. Do not rename it.
- Ensure the device is sufficiently charged before updating and follow the instructions carefully during the upgrade process.

Corresponding Firmware Files

- **WiTalk9 X Remote Headset:** WiTalk9X_Remote_V1.25.dfu
- * Please ensure you select the correct firmware file according to the headset role before upgrading.

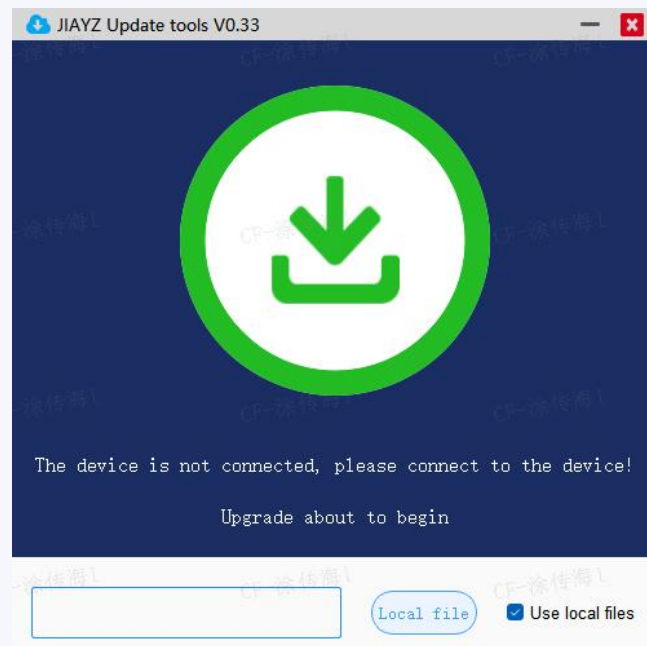
WiTalk9 X Saramonic App OTA Update Procedure

1. Open the **Saramonic App** on your mobile device.
2. Follow the in-app instructions to connect WiTalk9 X headset.
3. Once a new firmware version is detected, the app will automatically enter the firmware update page.
4. Follow the on-screen instructions to start the update process.
5. During the update, ensure the headset has sufficient battery and maintain a stable connection between the phone and the headset.
6. After the update is completed, reconnect or restart the device as prompted by the app.

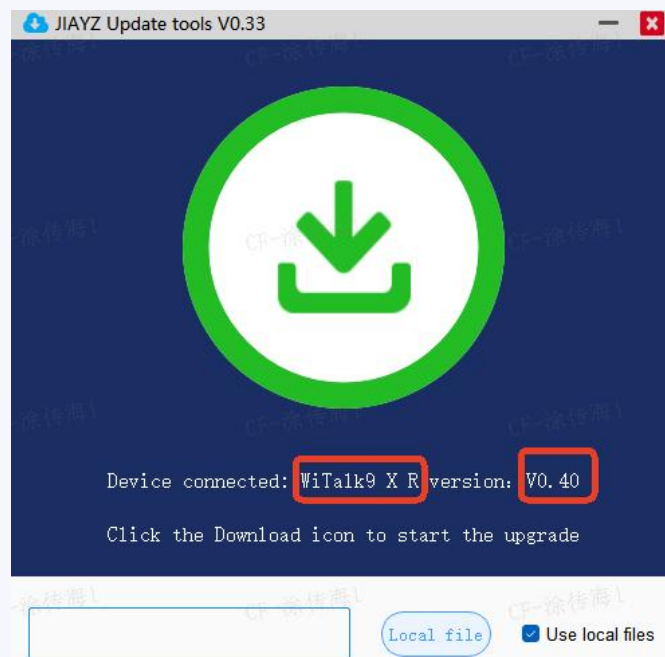
WiTalk9 X USB Wired Update Procedure


* Required Files: update_tool.exe update tool and the corresponding .dfu firmware file for WiTalk9 X headset role.

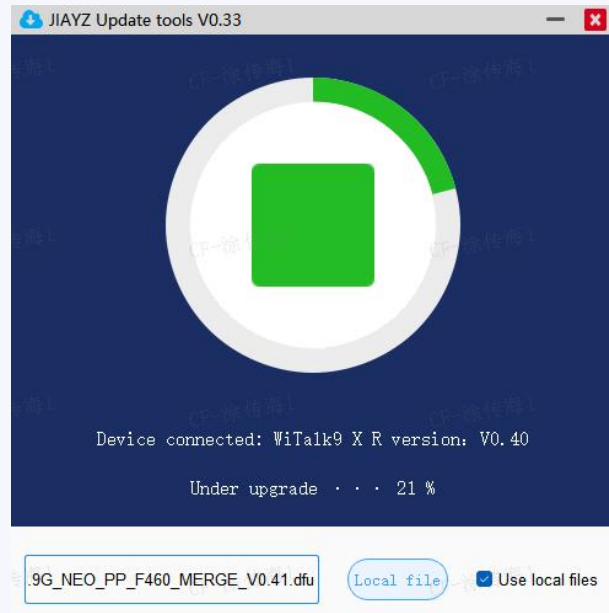
1. Open the update_tool.exe update tool on your computer.



2. Use a USB cable to connect the Type-C port of WiTalk9 X headset to the computer. Once connected successfully, the update tool will display the device name and current firmware version.



- Click the Local file button in the update tool and select the corresponding firmware file. Then click the download icon  in the interface to start transferring the firmware to the device. During the transfer process, the A/B indicators on the device will flash, indicating that the firmware is being downloaded.



- After the firmware download is completed, wait for the device to finish updating its internal firmware. During the update process, the A/B indicators will continue flashing until the device powers off automatically. (If the downloaded firmware version is the same as the current firmware version on the device, the device will not perform the firmware update and will not power off automatically.)

